

## 2003 Seminars

### **Redding October 22, 2003**

Red Lion Hotel  
1830 Hilltop Drive  
Redding, CA 96002  
(530) 221-8700 (directions)

### **Pasadena November 12, 2003**

Pasadena Conference Center  
300 East Green Street  
Pasadena, CA 91101  
(626) 793-2122 (directions)

Doors open at 8:30 a.m. Classes are held from 9 a.m. to 4 p.m. For a comprehensive schedule of Medi-Cal Training classes, visit the Provider Relations Organization (PRO) Web site at [pro.medi-cal.ca.gov](http://pro.medi-cal.ca.gov) or call 1-800-541-5555.

## Medi-Cal Training

Arrive at 8:30 a.m. A schedule of classes may be obtained at that time. If an interpreter for the hearing impaired or an assistive listening device is required, please call EDS at 1-800-541-5555. EDS requires 10 working days to arrange for an interpreter or a listening device.

**W**hether you are new to Medi-Cal billing or have years of experience, you are certain to benefit from these **free** training seminars. Classes are designed to meet your billing needs, no matter what your level of experience. In addition, experts will offer billing assistance to help you resolve problem claims correctly in the Claims Assistance Room.

### **These essential Medi-Cal billing topics will be covered in the free training:**

- Claim Form Completion and Submission
- Claim Form Follow-Up
- Common Denials
- Eligibility
- HIPAA (Information Sharing and Provider Impact)
- Medi-Cal Online
- Medicare/Medi-Cal Crossovers
- Prior Authorization
- Prison Industry Authority (PIA)
- Share of Cost
- Surgical Modifiers
- Timeliness
- Vision Care Policy

### **Specialized classes about the programs listed below are also available:**

- California Children's Services (CCS)
- CCS Only Classes: CCS 101 and CCS Billing